

TERMS OF SERVICE

Effective Date: 10/03/2026

These Terms of Service (“Terms”) constitute a legally binding agreement between you (“User”, “you”, or “your”) and **AthletesIQ Ltd** (“AthletesIQ”, “we”, “us”, or “our”), governing your access to and use of the website **AthletesIQ.co.uk** and any associated services, products, databases, educational materials, webinars, consultation services, and digital tools (collectively referred to as the “Platform” or “Service”).

By accessing or using the Platform, creating an account, purchasing a subscription, or otherwise interacting with the Service, you acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree with these Terms, you must not use the Platform.

1. Company Information

The Platform is owned and operated by:

AthletesIQ Ltd
41 Stakes Road
Purbrook
PO7 5LZ
United Kingdom

Contact Email: info@athletesIQ.com

2. Eligibility

2.1 Users must be at least **thirteen (13) years old** to create an account and use the Platform.

2.2 Users under the age of **eighteen (18)** may only use the Platform with the permission and supervision of a **parent or legal guardian**.

2.3 Parents or guardians who create or authorize an account for a minor accept full responsibility for the minor’s compliance with these Terms and use of the Platform.

3. Account Registration

3.1 Certain features of the Platform require users to create an account.

3.2 Users agree to provide **accurate, current, and complete information** during the registration process.

3.3 Users are responsible for maintaining the confidentiality of their login credentials and for all activity conducted through their account.

3.4 Users must notify AthletesIQ immediately if they suspect unauthorized use of their account.

3.5 AthletesIQ reserves the right to suspend or terminate accounts that violate these Terms or are suspected of fraudulent activity.

4. Free Trial

4.1 AthletesIQ may provide a **twenty-four (24) hour free trial** to new users.

4.2 The free trial allows temporary access to certain Platform features.

4.3 Unless cancelled before the end of the trial period, the free trial will automatically convert into a **paid monthly subscription**, and the applicable subscription fee will be charged to the user's payment method.

4.4 Each user is permitted **only one free trial**.

4.5 AthletesIQ reserves the right to modify or withdraw free trial offers at any time.

5. Subscription Plans

AthletesIQ offers the following subscription plans:

5.1 Standard Plan — £9.99 per month

Includes:

- Access to all course learning content
- Access to the AthletesIQ coaching database

5.2 Premium Plan — £13.99 per month

Includes:

- Access to all course learning content
- Access to the coaching database
- Access to recorded webinars

5.3 Subscription features may be updated or modified by AthletesIQ at its discretion.

5.4 Subscriptions renew **automatically on a monthly basis** unless cancelled by the user.

6. Billing and Payments

6.1 By subscribing to the Platform, users authorize AthletesIQ to charge the applicable subscription fee to their selected payment method.

6.2 Subscription payments are billed on a **recurring monthly basis**.

6.3 Payments are processed by **third-party payment providers**, and AthletesIQ does not store complete credit card details.

6.4 AthletesIQ reserves the right to update subscription pricing with reasonable notice.

7. Subscription Cancellation

7.1 Users may cancel their subscription at any time through their account settings.

7.2 Upon cancellation, access to the Platform and its associated features will **terminate immediately**.

7.3 No **prorated refunds or partial refunds** will be issued for unused portions of a billing period.

8. Refund Policy

8.1 All payments made to AthletesIQ are **non-refundable**, including:

- Subscription fees
- Webinar access
- Consultation bookings

8.2 Exceptions may apply only where required by applicable law.

9. Consultation Sessions

9.1 Subscribers may book a **30-minute consultation session** with a member of the AthletesIQ team for **£19.99**.

9.2 If a user cancels a consultation **more than 48 hours** before the scheduled meeting, the user may reschedule the consultation **once**.

9.3 If a cancellation occurs **within 48 hours** of the scheduled meeting, the booking is **non-refundable**.

9.4 If AthletesIQ cancels a consultation session, the user may choose to:

- Reschedule the session, or
- Receive a full refund.

10. Missed Meetings

10.1 A consultation session will be considered **missed** if:

- The user fails to attend the scheduled session
- The user arrives **10 minutes or more late**
- The user provides no notice of cancellation

10.2 Missed meetings are **non-refundable** and cannot be rescheduled without booking and paying for a new consultation session.

11. Coaching Database Disclaimer

11.1 The AthletesIQ coaching database is provided solely as an **informational resource** designed to assist users in the college athletic recruitment process.

11.2 AthletesIQ **does not guarantee**:

- Athletic scholarships
- Recruitment opportunities
- Responses from coaches
- Admission to any educational institution

11.3 Recruitment outcomes depend on numerous factors beyond AthletesIQ's control.

12. Acceptable Use

Users agree not to:

- Scrape or extract data from the coaching database
- Send spam or unsolicited messages to coaches
- Share account credentials with other individuals
- Attempt to bypass or interfere with Platform security systems
- Harass or abuse other users, coaches, or staff

Violations may result in **immediate suspension or termination** of the user's account.

13. Intellectual Property

13.1 All content on the Platform, including course materials, databases, branding, software, and educational resources, is the exclusive intellectual property of **AthletesIQ Ltd** or its licensors.

13.2 Users may not copy, reproduce, distribute, sell, license, or otherwise exploit Platform content without prior written permission.

14. Third-Party Services

14.1 AthletesIQ may integrate with third-party services such as **CapCut** to enable highlight reel creation.

14.2 AthletesIQ does **not store or host video files** processed through such integrations.

14.3 Users acknowledge that third-party services may be governed by their own terms and privacy policies.

15. Indemnification

Users agree to **indemnify, defend, and hold harmless** AthletesIQ Ltd and its directors, employees, partners, and affiliates from any claims, damages, liabilities, or expenses arising from:

- Their use of the Platform
- Their violation of these Terms
- Their infringement of any third-party rights

16. Limitation of Liability

16.1 To the fullest extent permitted by law, AthletesIQ shall not be liable for any **indirect, incidental, consequential, or special damages** arising from use of the Platform.

16.2 AthletesIQ's total liability for any claim relating to the Service shall **not exceed the total amount paid by the user within the previous twelve (12) months**.

17. Data Protection

17.1 AthletesIQ processes personal data in accordance with applicable data protection laws, including the **United Kingdom General Data Protection Regulation (UK GDPR)**.

17.2 Further information regarding data processing is available in the **AthletesIQ Privacy Policy**.

18. Governing Law

These Terms of Service shall be governed by and interpreted in accordance with the **laws of England and Wales**.

Any disputes arising in connection with these Terms shall be subject to the **exclusive jurisdiction of the courts of England and Wales**.

19. Contact Information

For questions regarding these Terms, please contact:

AthletesIQ Ltd
41 Stakes Road
Purbrook
PO7 5LZ
United Kingdom

Email: **info@athletesIQ.com**